



December 4, 2017

Dear Valued Partner City of Fulshear,

I am excited to let you know that as of today, Severn Trent North America has a new name -- INFRAMARK. This name better reflects not only who we are, but, importantly, where we're going as we take the next step in our over 40-year growth journey in the U.S.

Our new name is a strong statement of what we do. INFRAMARK is a direct reflection of our focus on the core operation of our nation's water infrastructure, as well as the complementary critical support services to community infrastructure. It's also a reminder of how we do it. It underscores our commitment to setting the "mark" and setting the standard that all others follow when it comes to providing the highest service quality and to the deep partnerships we have with our clients. We are more committed than ever to solving the challenges facing today's municipalities, municipal service districts and industries.

Under the INFRAMARK name, we are organized into two broad business lines. Our **Water Infrastructure Operations** group delivers the critical water and wastewater O&M services that are so important to our municipal, municipal utility districts (MUDs) and industrial client partners. Our **Infrastructure Management Services** group delivers the financial, administrative, and specialized support services that help make communities, associations, municipalities, and special districts stronger.

Beginning immediately, you will see the INFRAMARK name and logo being used on all of our materials and communications. We encourage you to visit our new website [www.inframark.com](http://www.inframark.com) and get a deeper look into our new company and our new brand.

As INFRAMARK, we are now in a stronger position than ever and we are ready for an exciting future. We would love to have the opportunity to speak with you about how we can better serve your needs as an independent, American-owned company leading the way in Water Infrastructure Operations and Infrastructure Management Services.

We look forward to hearing more about your goals and how we can help.

Sincerely,

Mark Yentzen

Director Client Services

Inframark LLC