



CITY OF FULSHEAR
CUSTOMER/UTILITY SERVICES DEPARTMENT

CITY OF FULSHEAR CONFIDENTIALITY NOTICE

The State of Texas legislature passed HB 859 relating to the confidentiality of certain information of the customers of a government-operated utility (such as the City of Fulshear). Personal information includes a customer's name, address, phone number, social security number, etc. The law provides that a government-operated utility may not disclose personal information contained in a customer's utility account records if the customer requests that the City keep the information confidential. The customer may request confidentiality by delivering to the City a written request to keep their personal information contained in the utility account confidential. Otherwise, a customer's personal information will NOT be considered confidential.

However, even though the customer may request their personal information remain confidential, the statute does NOT prohibit a government-operated utility from disclosing personal information in a customer's account records to:

- (1) an official or employee of the state, a political subdivision of the state, or the federal government acting in an official capacity;
- (2) an employee of a utility acting in connection with the employee's duties;
- (3) a consumer reporting agency;
- (4) a contractor or subcontractor approved by and providing services to the utility or to the state, a political subdivision of the state, the federal government, or an agency of the state or federal government;
- (5) a person for whom the customer has contractually waived confidentiality for personal information; or
- (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

As a City of Fulshear utility customer, you have a right to request confidentiality of personal information contained in your utility account, such as name, address, and telephone number. If you do not specify your intent to keep your personal information confidential, this information will be subject to the open records provisions. Please indicate your preference by placing a check mark or marking an "X" on the appropriate line below.

I desire for personal information on my utility account to be confidential, unless specifically exempted by state statute.

I do not desire for personal information on my utility account to be confidential, thus causing this information to be subject to the open records provisions.

Print name: _____ Utility Account Number: _____

Signature: _____ Date: _____

This request may be rescinded only upon written permission of the utility customer whose signature appears above.

***Customers outside City's corporate limits shall be charged 1 1/2 times that charged to customers located inside the City's corporate limits by City Ordinance No. 05-930, Section 2.16.**